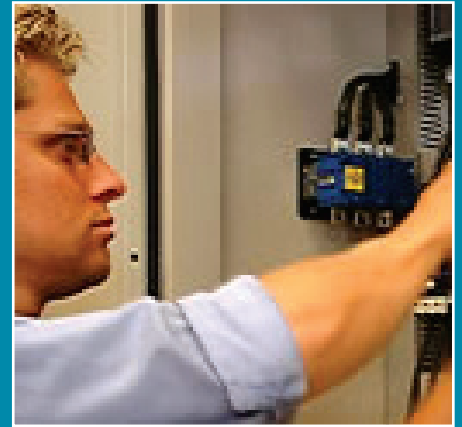


MAINTENANCE CONTRACTS

Every UPS and standby generator, if installed, needs regular servicing, which includes operational and battery checks. Some customers are content with a simple annual contract, which will give reassurance that an engineer will be available within a given time frame. Others prefer a more comprehensive service, especially if the equipment is maintaining essential services.



MAINTENANCE AGREEMENT

There are a range of maintenance agreements to suit every customer requirement from simple repair through to 24 hour 365 days a year service contracts with guaranteed response times to site.

A maintenance contract can normally be established very quickly. Where a unit is out of its warranty period we normally request that an initial pre-contract inspection visit is carried out prior to commencement. Once this is completed, a contract can be effective almost immediately. Our basic maintenance agreement incorporates:

- Environmental checks
- Electro-mechanical checks
- Functional testing
- Battery assessment
- Standby generator servicing can include changing oil, and air and oil filters, controller checks and fuel sampling

- Provision of service sheets and documentation
- Recommendations for remedial work and improvements of current systems

An agreement may include any of the following, and more besides!

- Dedicated hotline 24 hours a day
 - Varying response time: 4 hours, 8 hours or next working day
- Out of hours visits
- Remote monitoring with regular reports
- Parts and labour or call out only
- Routine preventative maintenance visits
- Upgrade of warranty

DIESEL GENERATORS AND LARGE UPS

For diesel generators, and for uninterruptible power supply systems over 3kVA, it's normal practice to have an engineer check the equipment at least annually and change air filters, oil filters and oil where applicable, clean out accumulated dust, and ensure correct running of the equipment. This usually includes checking the output levels of a variety of lines and signals. We then log and compare data on subsequent visits, facilitating identification of ailing components prior to failure.



SUPPORTING THE WIDEST RANGE OF MANUFACTURER PRODUCTS

We have maintenance purchasing agreements with most major European equipment manufacturers; this ensures rapid availability of spares to our customers and comprehensive training for engineers.

We are consequently a natural source of service for users who have multi-vendor equipment and require a single point of contact. The UPS Systems service team can maintain, repair and support most brands of UPS and generators. Contact us for a quote for any unit

BRANDS SUPPORTED

AEC, American Power Conversion (APC), AVK, Borri, BPC, Chloride Power Electronics, CPS, Cummins, Emerson, Errepi, FG Wilson, Galatrek, GE, Gresham Power Control, IMV, Invensys, Liebert, Masterguard, Merlin-Gerin, MPL, Pillar, PKE, Power Electrics, Power Electronics, Powernetics, Powerware, Riello, Rolls-Royce, Scorpion, Siel, Siemens, Silcon, Sicon, Socomec, Oneac, Victron, MicroBak.

To discuss UPS Systems maintenance contracts, request service information sheets or pricing, please call our service team on **01488 680 500**

ABOUT UPS SYSTEMS

UPS Systems plc is the largest manufacturer-independent supplier of standby power solutions in the UK.

By offering the widest range of UPS, generator and fuel cell products available we can offer completely impartial advice and provide solutions that are carefully tailored to precisely meet your continuous power requirements.

Our expertise is in product specification, selection, sourcing and complete project management from brief to installation and commissioning.

An extensive post-sales support service package can also be provided comprising of maintenance programmes, remote monitoring services for generators, UPS and fuel cell systems, health checks, repair services and battery replacements.

UPS SYSTEMS PLC

Herongate, Hungerford, Berkshire RG17 0YU
tel: +44 (0)1488 680500 fax: +44 (0)1488 686315
sales@upssystemsc.co.uk
WWW.UPSSYSTEMS.CO.UK

